

Texas Department of Insurance, Division of Workers' Compensation

7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1609

MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

() Insurance Carrier	
MDR Tracking No.:	M4-03-6347-01
Claim No.:	
Injured Employee's Name:	
Date of Injury:	
Employer's Name:	NCR Corporation
Insurance Carrier's No.:	9000369678
	MDR Tracking No.: Claim No.: Injured Employee's Name: Date of Injury: Employer's Name:

PART II: REQUESTOR'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

Not paid at fair and reasonable.

Principle Documentation: 1. Operative Report

2. UB-92

3. EOBs

PART III: RESPONDENT'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

Carrier's rate of reimbursement in this case not only meets, but exceeds the Act's criteria for payment in all respects. Provider has the burden of proof to show that the amount charged is fair and reasonable under the Act.

Principle Documentation: 1. Position Summary

- 2. CMS-Pub. 60AB
- 3. Nevada Administrative Code 616C.197 & 616C.203
- 4. Pennsylvania Administrative Code
- 5. Mississippi Workers' Compensation
- 6. SOAH Decisions
- 7. MDR Decision

PART IV: SUMMARY OF DISPUTE AND FINDINGS

Date(s) of Service	CPT Code(s) or Description	Part V Reference	Additional Amount Due (if any)
05/08/02	Ambulatory Surgery	1	\$346.00

PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

1. This dispute relates to services provided in an Ambulatory Surgical Center (ASC) and not covered under a fee guideline for this date of service. Accordingly, the reimbursement determined through this dispute resolution process must reflect a fair and reasonable rate as directed by Commission Rule 134.1. This case involves a factual dispute about what is a fair and reasonable reimbursement for the services provided.

After reviewing the documentation provided by both parties, it appears that neither party has provided convincing documentation that sufficiently discusses, demonstrates, and justifies that their purported amount is a fair and reasonable reimbursement (Rule 133.307). After reviewing the services, the charges, and both parties' positions, it is evident that some other amount represents the fair and reasonable reimbursement.

During the rule development process for facility guidelines, the commission contracted with Ingenix, a professional firm specializing in actuarial and health care information services, in order to secure data and information on reimbursement ranges for ASC services. The result of this analysis is a recommended range for reimbursement of workers' compensation services provided in an ASC. In addition, the Commission received information from both ASCs and insurance carriers in the recent rule revision process. The commission

considered this information in order to find data related to commercial market payments for the services. This information provides a good benchmark for determining the "fair and reasonable" reimbursement amount for the services in dispute.

To determine the amount due for this particular dispute, staff compared the procedures in this case to the amounts that would be within the reimbursement range recommended by the Ingenix study (from 173.9% to 226.5% of Medicare for the year 2002). Staff considered the information submitted by the parties and the issues related to the specific procedures performed in this dispute. Based on this review staff selected a reimbursement amount in the mid part of the Ingenix range. The total amount was then presented to a staff team with health care provider billing and insurance adjusting experience. This team considered the recommended amount, discussed the facts of the individual case, and selected the appropriate "fair and reasonable" amount to be ordered in the final decision.

Based on the facts of this situation, the parties' positions, the Ingenix range for applicable procedures, and the consensus of other experienced staff members in Medical Review, we find that the fair and reasonable reimbursement amount for these services is \$1,246.00. Since the insurance carrier paid a total of \$900.00 for the services, the health care provider is entitled to an additional reimbursement in the amount of \$346.00.

PART VI: GENERAL PAYMENT POLICIES/REFERENCES IMPACTING DECISION

28 Texas Administrative Code Sec. 134.1 and 133.307

PART VII: DIVISION DECISION AND ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code, Sec. 413.031, the Division has determined that the requestor is entitled to additional reimbursement in the amount of \$346.00. The Division hereby **ORDERS** the insurance carrier to remit this amount plus all accrued interest due at the time of payment to the Requestor within 30-days of receipt of this Order.

Ordered by:

Marguerite Foster September 22, 2005

Authorized Signature Typed Name Date of Order

PART VIII: YOUR RIGHT TO REQUEST JUDICIAL REVIEW

Appeals of medical dispute resolution decisions and orders are procedurally made directly to a district court in Travis County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005]. An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. The Division is not considered a party to the appeal.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.